

# Privacy Policy

## Renew & Restore

**Effective Date: 23rd May 2025**

At Renew & Restore, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website or provide your details to us for job inquiries.

### 1. Information We Collect

When you use our website or contact us, we may collect the following information:

- \* Your name
- \* Email address
- \* Phone number
- \* Address (if provided)
- \* Details about your construction project or inquiry
- \* Any other information you voluntarily provide

### 2. How We Use Your Information

We use the information you provide to:

- \* Respond to your inquiries
- \* Contact you about potential construction jobs
- \* Provide you with estimates or quotes

We will not sell, distribute or lease your personal information to third parties under any circumstances. We will only use your personal information to deal with your enquires or requests.

### 3. How We Protect Your Information

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, alteration, disclosure, or destruction.

#### Sharing Your Information

We may share your information with:

- \* Trusted service providers who assist us in operating our website or business (e.g., email marketing tools, IT support), subject to strict confidentiality agreements.
- \* Authorities or regulators if required by law or to protect our legal rights.

## **5. Your Rights**

Under the Data Protection Act 1988 and General Data Protection Regulations you may request details of personal information which we hold about you by making a subject access request to [renewandrestorewales@gmail.com](mailto:renewandrestorewales@gmail.com).

If you believe that any information we are holding on you is incorrect or incomplete, please contact us as soon as possible using the methods above. We will promptly correct any information found to be incorrect.

Under EU Law, you may request that any personal data we hold about you is deleted and we will do so unless there is a legal basis for us to retain that information.

## **6. Cookies and Tracking Technologies**

We may use cookies or similar technologies to enhance your experience on our website. You can control cookie preferences through your browser settings.

## **7. Third-Party Links**

Our website may contain links to third-party sites. We are not responsible for the privacy practices of these sites.

## **8. Changes to This Policy**

We may update this Privacy Policy from time to time. The latest version will always be posted on this page with the updated effective date.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy or your personal data, please contact:

Restore and Renew

Email: [renewandrestorewales@gmail.com](mailto:renewandrestorewales@gmail.com)

Phone: 07702 124 491

Website: [www.renesandrestore.biz](http://www.renesandrestore.biz)